

GENERAL TOUR GUIDE X 7
R16 613.95 per month
3 MONTHS CONTRACT

The above-mentioned position is available in the Visitor Operations Department at Robben Island Museum. The incumbent will be responsible for conducting research and combining the information in a story that gives tourists an opportunity to recognise and acknowledge Robben Island's political history, marine history, history of buildings, geographical information and the natural environment.

Duties and Responsibilities:

- Analyse Tour roster,
- Verify appropriate Vehicle and driver are available,
- Check Guide equipment in Vehicle,
- Receive Tourists at the harbour,
- Access the needs of the tourists and co-ordinate necessary arrangements (e.g. wheelchairs and prams),
- Acquaint the tourist with the tour structure, amenities and the rules and Regulations of Robben Island,
- Conduct the tour of Robben Island highlighting the information on marine history, political history, history of buildings, geographical information and natural environment,
- Correlate Information about the history of the world and Robben Island context,
- Manage stops during tours,
- Conclude tours and hand over tourists to Prison Guides,
- Search information relating to Robben Island history and political issues (internet, newspaper, policies, videos etc.),
- Participate in discussions, forums, meetings and training sessions within or outside the organisation,
- Discuss and expand information with peers and management,
- Design and include relevant information in tour,
- General Administration duties.

Experience and Technical skills:

- Registered Tour Guide,
- Diploma/Degree in Tourism/History/ Social Science or any relevant/related qualification.
- First Aid certificate,
- 2 years relevant experience,
- Fluency in English and 1 other official language,
- Understanding of South African and world political history and current events,
- Knowledge of Environment heritage and Tourism,
- Fluency in a Foreign Language would be an advantage.

RIM is an EE. AA, employer, RIM reserves the right not to make an appointment if suitable candidate is not found. Forward a detailed CV accompanied by certified copy of your ID and qualifications, as well as contactable referees, to recruit1@robben-island.org.za using subject line "**General Tour Guides 12/2024**" by no later than **25 December 2024**. Note: if you do not hear from us within 30 days, please consider your application unsuccessful.